**QUERIES ON E-VISA AND PAYMENT FOR E-VISA**

Following complaints arising from the failure in E-visa payments, the Ministry in charge of issuing visa has dedicated a mobile phone number **+254 110 922 062** and [**evisa@immigration.go.ke**](mailto:evisa@immigration.go.ke)

All questions, delays, concerns and challenges regarding the e-visa should be channeled to the department of immigration using the above contacts.

December, 2021

**MOSCOW**